CBA CEO Comyn drags feet on compo payment

Summary:
The CBA Box Hill Scandal has made news around the world. Debbie Barker has sent an update to BRN. We think that Matt Comyn has no choice but to call the victims and pay them full compensation. And while he's at it .... how about a genuine apology. Oh ... and Mr Comyn should also call our friend Tony Rigg. Don't you think 30 years is a bit long for Tony to wait? What are you waiting for Matt?

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Author: Debbie Barker
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UPDATE on CBA Box Hill scandal recently exposed around the world by the BBC

Debbie Barker has contacted us and given more information about the CBA scandal that is making waves around the world. Here is what she wants you to know -

Hopefully all the bank warriors have had the chance to read mine and Craig's Story in the BBC News Feed ... 19th of July 2018 - [BRN Link to it here >> https://www.facebook.com/bankreformnow/posts/1552291191546190]

Finally, the bank victims of the unconscionable CBA, have a platform, to have their stories exposed, and on the world stage..!!

This is GREAT NEWS..!!! Because victims in the USA are lodging class actions!!

Our story opens that BIG CLOSED DOOR for us.

We are victim of the CBA, Box Hill Head Office, $76 MILLION PLUS PONZI SCHEME..!!

This Court case, Involving the CBA, had countless adjournments, excuses, so many misappropriated documents, but finally it started in March 2017, and again due to the above process, didn't conclude until June 2018.

The perpetrators have been charged and in jail awaiting their sentencing.

During this court case, it was discovered and confirmed by witness evidence given under Oath that the top sales manager at Box Hill, Mr Brendan Epps, was one of the main players in the criminal operation.

Sadly, Mr Epps died in August, 2007, so the CBA is hiding behind that, and is using his death, as a get out of jail free card.

Claiming all my allegations are only hearsay.

Are these actions by the CBA fair and reasonable? And within "community standards and expectations" ..... or are they well below?

CBA needs to take a long hard look at itself.

The Story:

We were to attend the Box Hill Branch, on 19/02/2007 to met with Mr Brendan Epps, the top sales manager, but he called and we meet at the Forrest Hill shopping centre CBA

At this meeting, we told him of our worries, utter duress and concerns and that we felt we may have become victims of some sort of con, scam or fraud because nothing appears to be as was agreed, at the time of preparing the documentation.

We were open & honest with him and told him our story. This was to help him understand why were we so concerned.

Our account was in credit risk ... and we had no idea why.

We explained, to Mr Epps, that the advice given, by the bank representatives, Mr Bill Jordanou, at the first meeting, was that he, Mr Epps, had to approve and sign all documentation that had been prepared, and then Mr Epps would send copies .. but these were never received. The fact no documentation was forwarded added to our concerns, and we were very worried.

At this point of time, we had complete trust in the CBA bank manager and the CBA bank. We really believed that bank managers and banks were honest and full of integrity. This was our biggest mistake.

Mr Brendan Epps reactions really floored us.

Mr Epps showed no empathy, no compassion and said he had **complete faith and trust in Mr Jordanou** and we would have to get a credit card to pay the interest.

No mention of a investigation. No help or assistance.

Mr Epps had no documentation with him at all. We left the bank in utter disbelief and confusion.

A couple of weeks later, I attended the CBA, Branch Head Office, Box Hill and spoke to the General Manager and the Assistant Manager, and sadly, **the Big Cover Up had begun and all doors were closed, I was Bank Enemy No. 1, so no help, no investigation and definitely no documentation.**

This fight, continued over the next 12 years, and still, even now that the CBA bank manager has been implicated as one of the main players, still no word of mediation and help from the CBA CEO.

Because, now, **all my allegations back in 2007 have now been vindicated and validated.**

The transcripts from Court Case take away the "he said, she said," and "unable to verify due to the passing of Mr Brendan Epps."

It has all now been verified and the TRUTH has been exposed...!!

Due to the fraudulent and criminal activities of the CBA's Top Sales Manager, Mr Brendan Epps and others ..... and this saga continued after Mr Epps' death.

It has been clearly shown that the CBA Box Hill senior staff, did aid and abet the perpetrators of this $76 million plus Ponzi Scheme, ether knowingly or unknowingly, because they all withheld critical and relevant information from me for over 5 years.

Sadly, it appears that the holy dollar and protecting the brand was the driving force, no concerns for the aggrieved and distraught customer, no thought of what is "fair & reasonable." Why? .... Because the branch was receiving rewards and bonuses for the amount of loans being signed up.

The Customers become the Disposable Commodity.

Our account should not have been approved, especially if "responsible lending" criteria was followed.

The only reason, it was approved and facilitated, was because of all the Fraudulent, Misleading and Deceptive Documentation prepared by Mr Brendan Epps and Mr Bill Jordanou (who we believed at the time of the loan, was a CBA bank representative).

The Top Sales Manager, signed all the documentation off as true and correct, without due diligence, following good banking practice and having no dialogue with the customer for verification.

The most important aspect of this is The EMPLOYMENT LETTER AND ALLEGED REMUNERATION of Jim. This unprofessional letter stated that Jim's earning were $343K per annum.

This alone should have had the RED FLAGS FLYING..!!

We had been Customers for over 20 years and the most we had ever earned was $80K per annum. Jim was receiving INCOME protection at the time of $1,200 per week.

This was being deposited into our account.

So therefore, it should have caused concerns, as it shows, that we were defrauding the Insurance Company.

But no phone calls from the new beaut, new breed Top Sales Manager.

Instead he approved the Loan, had settlement, and sent the draw-down to a company that we had no knowledge of and one that the Bank Manager was involved in.

This cheque was in excess of $800K and the rest is history. Our lives were ruined and doomed from the day of draw-down.

But what I have been alleging is true and correct and the Court Case has proved this. But the CBA had still not contacted me. No word from CEO Ian Narev or his successor Matt Comyn,

The CBA has full knowledge of the court outcomes.

The CBA has settled with victims, who had the funds for legal actions. It's all about wealth. No Equity or chance of redress If you are without funds

The CBA just Deny, Delay, Bleed you Dry and then hope you Die.

BRN Comments. There is no excuse - if criminals are operating in a bank and customers are harmed ... it is the bank's responsibility to fully compensate the victims. CBA's Matt Comyn has no choice ..... call the Barkers and the other victims of this racket such as Giulia Mandarino and pay up.

AUGUST 2018 UPDATE

CBA still in denial as fraudsters sentenced to a decade in jail

The Commonwealth Bank has spent seven years denying and covering up the role of its staff in a $76 million loan fraud that has left unwitting customers homeless.

The bank still has not compensated up to a dozen victims after its loan managers helped professional poker player Bill Jordanou and accountant Robert Zaia set up loans in customers' names using fake documents **....** ***- see link below for full update***

Websites For More Information: The Australian bank customers who lost everything - BBC
Frances Mao
https://www.bbc.co.uk/news/world-australia-44478508
CBA still in denial as fraudsters sentenced to a decade in jail
https://www.smh.com.au/business/banking-and-finance/cba-still-in-denial-as-fraudsters-sentenced-to-a-decade-in-jail-20180816-p4zxx5.html

Related Links: Giulia Mandarino and Deb & Jim Barker - Story

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